

Terms and Conditions and Refund Policy

Engagement:

1. Thank you for accepting our offer to create and manage your Social Media three monthly plan. By signing the Registration Form, you understand and agree that the Registration Form, together with these Terms and Conditions, forms a contract between you and GPL Network.

Investment and Payment:

1. You will be required to pay upfront for your three month Social Media Management;
2. Payment must be made by means specified in the Registration Form;
3. Your agreement with us will be reviewed on the last week of the third month and should you wish to not engage us for another three month plan you will be required to confirm this in writing. If we do not receive this written confirmation, we will deduct payment from your supplied credit card. If no credit card details have been supplied, you will be required to send us a paid remittance prior to any work being commenced.
4. Your investment entitles you to a social media plan specific to your company needs.
5. Your investment entitles you to 15 hours of work equally divided over the three months and will be used for but not limited to:
 - a. Creating and managing your social media platforms
 - b. Creating and sending marketing email messages to your clients and alliances
 - c. Creating and sourcing external content for your social media platforms
 - d. Posting pre approved content on all your social media pages
 - e. Liaising and connecting with aligned companies and individuals on social media
 - f. Creating a network for your current clientele and prospective clientele
 - g. Increasing the SEO for your company's online presence and/or keywords you would like to own.
6. GPL Network will obtain your approval one month in advance for your weekly social media posts.
7. You will be expected to communicate with us within one business day of receiving the initial correspondence for your monthly content.

Duration of Service:

1. Your three month contract is non-refundable and the services are non-transferable
2. Engagement is a for a three monthly period.

Refunds and Termination:

1. Upon receipt of payment and your Registration Form GPL Network is under no obligation to provide a cancellation or refund within 90 days of the acceptance of this agreement. Requests will only be considered in exceptional circumstances.
2. Cancellation of services must be made in writing and received 7 days prior to the conclusion of your three month service period.
3. You acknowledge that you shall not be entitled to, and shall not claim a refund if you cancel your agreement outside the stipulated Refunds and Termination terms. You further acknowledge that this is an essential term of this agreement on which we rely.